

OIT INFRASTRUCTURE MANAGEMENT LIMITED



April 16, 2024

To Listing Department **National Stock Exchange of India Limited** Exchange Plaza, C-1, Block-G Bandra Kurla Complex, Bandra (E), Mumbai-400051

Ref: Symbol: OSEINTRUST

Subject: Statement of Investor Complaints for the quarter ended March 31, 2024

Dear Sir/Ma'am,

S.No	Regulation No./Clause No.	Disclosure Requirement	Disclosure
1.	Chapter 4 of Master Circular	Disclosure of all complaints	Oriental InfraTrust has informed the
	dated July 06, 2023	including SCORES complaints	Exchange regarding Investor Grievances
		received by the InvIT on a	Report for Q4 FY 2023-2024.
		quarterly basis.	

You are requested to take the same on record.

Thanking you,

Yours Faithfully, For **OIT Infrastructure Management Limited** (as Investment Manager to Oriental InfraTrust)

Gaurav Puri Compliance Officer

CIN: U74140DL1980PLC010753



OIT INFRASTRUCTURE MANAGEMENT LIMITED



Statement of Investor Complaints for the Financial Year/Quarter ended March 31, 2024

For Financial Year (FY) – 2023-2024							
	All complaints including SOCRES complaints	SCORES complaints					
Number of investor complaints pending at the beginning of the year	0	0					
Number of investor complaints received during the year	0	0					
Number of investor complaints disposed off during the year	0	0					
Number of investor complaints pending at the end of the year	0	0					
Average time taken for redressal of complaints	0	0					

For Quarter ending (QE) – March 31, 2024						
	All complaints including SOCRES complaints	SCORES complaints				
Number of investor complaints pending at the beginning of the quarter	0	0				
Number of investor complaints received during the quarter	0	0				
Number of investor complaints disposed of during the quarter	0	0				
Number of investor complaints pending at the end of the quarter	0	0				
Average time taken for redressal of complaints for the quarter	0	0				

Complaints pending during FY ended March 31, 2024								
	Less than 1 month 3-6 months 6-9 months 9-12 Greater than 1 month Total							
All Complaints	0	0	0	0	0	0	0	
SCORES complaints	0	0	0	0	0	0	0	

Complaints pending during Quarter ending March 31, 2024									
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total		
All Complaints	0	0	0	0	0	0	0		
SCORES complaints	0	0	0	0	0	0	0		

Registered Office: Unit No. 307A, 3rd Floor, Worldmark 2, Asset Area No. 8, Aerocity, Hospitality District, IGI Airport, New Delhi - 110037 India Tel.: 91-11-44454600 E-mail: info@orientalinfratrust.com

CIN: U74140DL1980PLC010753



OIT INFRASTRUCTURE MANAGEMENT LIMITED



Complaints resolved during FY ended March 31, 2024									
	Less than 1 month 1-3 months 3-6 months 6-9 months 9-12 Greater than 12 months 12 months								
All Complaints	0	0	0	0	0	0	0		
SCORES complaints	0	0	0	0	0	0	0		

Complaints resolved during quarter ending March 31, 2024									
	Less than 1 1-3 months 3-6 months 6-9 months 9-12 Greater than Total months 12 months								
	month								
All	0	0	0	0	0	0	0		
Complaints									
SCORES	0	0	0	0	0	0	0		
complaints									

For OIT Infrastructure Management Limited (as Investment Manager to Oriental InfraTrust)

Gaurav Puri Compliance Officer

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