

## **OIT INFRASTRUCTURE MANAGEMENT LIMITED**



October 15, 2024

To Listing Department **National Stock Exchange of India Limited** Exchange Plaza, C-1, Block-G Bandra Kurla Complex, Bandra (E), Mumbai-400051

**Ref: Symbol: OSEINTRUST** 

Subject: Statement of Investor Complaints for the quarter ended September 30, 2024

Dear Sir/Ma'am,

S.No	Regulation No./Clause No.	Disclosure Requirement	Disclosure				
1.	Chapter 4 of Master Circular	Disclosure of all complaints	Oriental InfraTrust has informed the				
	dated May 15, 2024	including SCORES complaints	Exchange regarding Investor Grievances				
		received by the InvIT on a	Report for Q2 FY 2024-2025, as received				
		quarterly basis.	from Kfin Technologies Limited, Registra				
			and Transfer Agent of the Trust.				

You are requested to take the same on record.

Thanking you,

Yours Faithfully,

For OIT Infrastructure Management Limited (as Investment Manager to Oriental InfraTrust)

Gaurav Puri Compliance Officer

Registered Office: Unit No. 307A, 3rd Floor, Worldmark 2, Asset Area No. 8, Aerocity, Hospitality District, IGI Airport, New Delhi - 110037 India Tel.: 91-11-44454600 E-mail: info@orientalinfratrust.com

CIN: U74140DL1980PLC010753



	ORIENTAL INFRA TRUST						
INVESTOR GRIEVAN	CE REPORT FOR THE PERIOD 01.07.2024 TO 30.09	9.2024					
For FY (24-25) and upto September 30, 2024							
	All complaints including SCORES complaints	SCORES complaints					
Number of investor complaints pending at the beginning of the Quarter.	0	0					
Number of investor complaints received during the Quarter.	0	0					
Number of investor complaints disposed of during the Quarter.	0	0					
Number of investor complaints pending at the end of the Quarter.	0	0					
Average time taken for redressal of complaints for the Quarter	NA	NA					
For Quarter ending September 30, 2024	·						
	All complaints including SCORES complaints	SCORES complaints					
Number of investor complaints pending at the beginning of the Quarter.	0	0					
Number of investor complaints received during the Quarter.	0	0					
Number of investor complaints disposed of during the Quarter.	0	0					
Number of investor complaints pending at the end of the Quarter.	0	0					
Average time taken for redressal of complaints for the Quarter	NA	NA					

Complaints pending during quarter ending September 30, 2024							
	Less than 1 month	1–3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Complaints resolved during quarter ending September 30, 2024							
	Less than	1–3	3-6	6-9	9-12	Greater than	Total
	1 month	months	months	months	months	12 months	
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Yours Sincerely,

KFin Technologies Limited

Registrar & Transfer Agent for ORIENTAL INFRA TRUST.

Eswar Charan S | Manager - Operations

KFin Technologies Limited

(Formerly known as KFin Technologies Private Limited)

Registered & Corporate Office:

Selenium, Tower B, Plot No- 31 & 32, Financial District, Nanakramguda, Serilingampally Hyderabad Rangareddi, Telangana – 500032, India

CIN: L72400TG2017PLC117649

